

2024-2025 WARRANTY

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**AMERICAN GARAGE DOOR FACTORY WARRANTY
AMERICAN PREMIUM GARAGE DOOR BRAND
UNIQUE GARAGE DOOR BRAND
WARRANTY FOR RESIDENTIAL STEEL GARAGE DOORS
PREMIUM GARAGE DOOR HARDWARE
AMERICAN PREMIUM SPRING
www.americangaragedoorfactory.com**

American Garage Door Factory Inc. warrants to the original purchaser that American Garage Door Factory referred to hereinafter as AMGDF will repair or replace garage door sections or hardware that is defective in material or workmanship pursuant to the terms of this limited lifetime warranty on door sections and hardware. Springs, (genuine American Premium Brand) are limited to 4 years. American Premium Brand or Unique Garage Door brand doors (door sections) **must be installed with patented Premium Garage Door hardware, that includes patented quiet rollers and hinges.** Doors 10ft. or over must have Premium Garage Door Super Strut or struts for extra top panel strength. (strut is patented). The garage door track **must be Premium Garage Door or Arrow True Line garage door track. Other brands or substandard imports will void door warranty.** AMGDF warranties are for single-family residential, residential condominium or similar residential multi-family residential housing. This limited lifetime warranty does not apply to commercial, industrial or non-residential uses.

AMGDF will warrant Steelback insulated models and non-insulated (pan) door sections. Polyback, post insulated (pan) sections **must be insulated with Super Polyback** for warranty to be valid. Use of others voids section warranty. Cracking, splitting due to wind damage or automatic garage door openers installed without an ORB operator reinforcement bracket is **not covered.** Brackets that come with new garage door openers are **not** acceptable. ORB's spread load across entire center stile on the top of door and tie top strut together for greater strength. **This is a must especially on window top sections.**

These warranties extend to normal usage when the door has been installed and maintained in accordance with the manufacturer's Instructions. The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions. Improper installation or handling of garage door or electric garage door opener, acts of God, fire, hail, flood, failure of paint applied after manufacture and

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distribution, alterations and/or additions to door or atmospheric conditions, including, but not limited to (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, (3) areas subject to water runoff from lead, copper or galvanic metal flashing or high wind areas. High wind areas that have not had building codes updated to current standards should have extra struts added at the time of original installation. 20ga super-strut is recommended. (some states have building codes that require specific wind load rated garage doors).

If within the applicable limited warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized AMGDF personnel, AMGDF agrees to repair or replace at AMGDF's option, the defective door sections or hardware.

If your AMGDF Door is located less than 1.5 miles from salt atmospheres the limited warranty for paint finish color change and chalking is only covered from (1) year from date of purchase by the original owner. This is because of salt atmospheres (salt air). For doors in non-salt atmospheres, door finish is warranted (limited lifetime original owner) if door is washed and hand waxed. Washed a minimum of 4 times a year and hand waxed 2 times a year. Spray wax is good for non-salt atmospheres. For extreme areas like salt atmospheres use Premium Pro "Extreme Wax Pro" it's better suited for the extreme harsh environments including salt air. Color shifts or sunlight fading over many years is not considered a defect, this is a condition of ageing just like a car or truck. The best protection from this is keeping the door waxed. Recommended wash and recommended wax is Premium Pro www.premiumproproductsusa.com.

Proof of purchase is required. Any charges for freight, removal or labor shall be the responsibility of the original purchaser. REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT SHALL AMGDF BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR SECTIONS OR HARDWARE. AMGDF DOES NOT PAY FOR LABOR OR COMPENSATION UNDER ANY CIRCUMSTANCES.

Some states do not allow the exclusion or limitations of incidental or consequential damage, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately by writing to the address listed below. Please send a complete description of the issue. Response may take up to two weeks from receipt of warranty claim.

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ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: Some states restrict such limitations; so, this limitation may not apply to you). **The warranty does not apply to door sections that were installed using non AMGDF products. Hardware, hinges, springs, etc.**

AMGDF plastic frames and window trim are warranted for 5 years. If post painted, AMGDF painting instructions must be followed. (see painting instructions).

Please complete to ensure your warranty.

Keep one copy for your records & mail one copy to AMGDF

*****Also include a copy of your original sales receipt/invoice**This is Required*****

Company/Dealer Installer Name _____

Address _____

City _____ State _____ Zip _____

Date of purchase _____ Price _____ Door Size _____ Color _____

Door Model: Regular _____ Super Polyback Insulated _____ Steelback Insulated _____

Garage Door Operator purchased YES _____ NO _____ Brand _____

Door Purchased by
(Homeowner/Contractor) _____

Homeowner Address _____

City _____ State _____ Zip _____

Mail to: AMGDF

PO BOX 561

BOUSE, AZ 85325

If you would like confirmation of receipt of your warranty

Email address: _____

For warranty receipt only.

(Your personal information is confidential and will not be sold or Distributed to any outside establishment).